

WaterScope® Utility app

Productivity in the Palm of your Hand

WaterScope Utility is an innovative iOS and Android app tailored to the unique needs of water utilities' maintenance teams. Drawing on Metron's decades of experience partnering with hundreds of municipal and rural utilities across North America, WaterScope Utility efficiently digitizes frontline operations, enabling teams to seamlessly record, share, and access geo-tagged data and insights, communicate with their office, and streamline workflows with intelligent alerts.

With all data dependably stored on the worker's device and automatically uploaded to Metron's central WaterScope servers, WaterScope Utility provides seamless connectivity for field teams operating in all locations, whether urban or remote. Maintenance managers can create work orders in WaterScope — such as a list of all the Metron meters in a city section that haven't transmitted their reads for a few days — allowing the maintenance crew to follow efficient routes to get those meters inspected and repaired.

Managers can determine how data is shared across workers' devices, creating a powerful on-the-go knowledge repository complete with smart-meter data, notes, maps, and photos taken by field teams — while also ensuring that sensitive customer information is kept fully secure.

Using WaterScope Utility, field team members can identify meters with issues, see a route map, capture serial numbers when repairing or replacing meters, update GPS coordinates if not accurate, and plan their activities for the day.

- See which meters require attention for leaks, high use, irrigation violations, etc.
- View meter details: address and location, recent consumption, map-based navigation to meter.
- Schedule work orders from WaterScope. Tasks will show up in the app.
- Install / replace, maintenance, manual meter read, record location, fix leaks, missing reads etc.
- Save detailed records of field actions.
- Send manual meter reads to WaterScope instantly.
- View status of scheduled work in WaterScope.
- View recorded data in WaterScope, such as before/after photographs.



WaterScope Utility features a rich set of workflows which make your field teams productive and efficient, from route planning to logging activities and capturing photos of issues and work done.

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Work Orders			
pringfield West			
Open		Mine	
Enter address		Q	
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2 Eric K		∦ Maintenance	
Address 192 Locust Ave Secondary Address	Route	Incomplete	
SA1	West 4		
2 Mobile Utility		🔀 Maintenance	
Address 2180 Lincoln Dr		Incomplete	
Secondary Address	Route West 1		
A Mobile Utility		Installation	
Address		Incomplete	
Work Orders	Search	Status	

Work orders are managed centrally and appear on technicians' phones for execution.

9:3	2	SOS 🤶 100
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Meter Det Last Chirp: Distance: Address:	ails Jul. 10, 2025 at 1:18 AM 124 E Walnut St	м
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Monthly	Weekly Daily July-2025	Hourly
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Consumption		_
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The status and recent usage of a meter can be easily viewed in the app.



Photographs of installations and repairs can be taken in-app, going straight into WaterScope.

WaterScope[®]

Accurate, 1-minute water consumption data isn't useful unless you can understand it. That's where WaterScope comes in. With AI-powered analytics and actionable reporting, WaterScope puts utilities – and residents – in control.

Offering leak alerts, usage summaries and details, violation alerts (such as irrigating on off-days) and easy integration with billing systems, WaterScope turns water consumption data into something you can take action on.



Learn more on our website: metron-us.com

Call 303.449.8833 to speak to a member of our sales team, or email us at: <u>hello@metron-us.com</u>



