



# WaterScope® MHP

METRON  
**WaterScope®**  
PLUS

A member of the WaterScope PLUS  
product family

Managing water across a portfolio of mobile home parks is intuitive and profitable with Metron metering and the WaterScope MHP dashboard.

Make your life easy.

Designed specifically for the MHP market, **WaterScope MHP** empowers owner/operators of manufactured housing communities to track water usage and costs across a portfolio of parks and to support their park managers. Park managers can use the tool to support their residents and identify leaks in homes or in water infrastructure. With minute-by-minute water consumption data collected from all the Metron-metered homes in your portfolio, the detail is better than ever before, giving you the insight you need to take the actions that'll make a difference. Its modern, intuitive user interface makes it easy to find what you need to know.

## What WaterScope MHP delivers:

- Increased revenue due to higher recapture
- Reduced risk of property damage from leaks
- Increased resident satisfaction due to better communication leading to higher resident occupancy
- More accurate billing
- Decreased customer service requirements for park managers (ready access to information for residents)
- M&A analysis (quality of property analysis)

## Owner/Operators

**WaterScope MHP** gives owner/operators, whether companies or individuals, the ability to see how all Metron-metered parks in their portfolio are performing with regard to water use. Key metrics are:

- Overall water usage for the park
- Recapture rates
- Meter read rates
- Trends
- On-the-ground water management issues (leaks, etc.)

Recapture rates especially benefit from Metron's metering and data technologies: You can't improve what you can't measure, and having insight into water losses and inefficiencies at your fingertips is key to being able to do something about them.



“WaterScope MHP tells me everything I need to know across all my Metron-metered parks, such as recapture rates, water costs, efficiencies and more. I can even see how a park’s water management is shaping up when I want to buy or sell.”

On logging in, the initial view is the Portfolio Overview table, which is a list of your Metron-metered parks sortable by water use, sensor count, missing reads, etc. (All names are fictional here):

Portfolio overview <span>1</span>										Life Lived Well Properties					
All properties		Search <input type="text"/>								<input type="button" value="Export"/>	<input type="button"/>	<input type="button"/>			
Property name	Total meters	Last 24-hour use	This month vs last month	High use	Leak	Zero use	Missing reads	Recapture rate							
Cranfield Estates MHP	45	3,988 gal	No change	—	—	8	2	61%							
Daisy Meadow MHP	18	1,816 gal	▲ 24%	—	1	—	—	—							
Deer Run Estates MHP	100	11,901 gal	▼ 7%	—	4	12	2	49%							
Eaglefeather Park MHP	62	6,696 gal	▼ 2%	—	—	—	—	93%							
Ellison Estates MHP	39	4,087 gal	▼ 12%	—	—	—	1	105%							
Evergreen Meadows MHP	170	20,985 gal	▼ 3%	—	—	8	3	—							
Farview Acres MHP	2	28,645 gal	▲ 2%	—	—	—	—	—							
Ferny Trails MHP	47	5,110 gal	▲ 1%	—	1	2	—	88%							
Grand Vista Estates MHP	40	3,317 gal	▼ 1%	—	2	2	2	—							
Grandview Park MHP	78	9,770 gal	▲ 36%	1	—	11	1	—							
10	Showing 21 to 30 of 105 properties										Previous	2	3	4	Next

## Park Managers

WaterScope MHP makes water management easy for park managers. They can see at a glance the water summary for their submetered homes, with water usage, leak information, high usage, zero usage, missing reads and more.

Drilling down into a particular resident's water data provides water consumption history, along with leak analysis, usage trends, etc.

- Overall water usage for the park
- Water usage for individual homes
- Leak analysis (infrastructure / in-home)
- Meter read rates
- Trends

Armed with this information, park managers can improve resident satisfaction and retention, identify maintenance tasks, and measure the water savings from repairs.



“Using WaterScope MHP lets me see exactly what's going on on my park. I can see if there are leaks in the pipes, or in homes. And I can see if someone's meter is at risk of freezing. I can be really proactive by going and talking to residents about water problems they might not even be aware of!”

On logging in, the initial view is the sensor table showing all Metron meters in their park (names and addresses are fictional here):

All meters <span>1</span>								Deer Run Estates MHP	
	High use	Leak	Zero use	Backflow	Current read	Missing read			
	Choose alert type	Choose read status		Search				Export	Settings
Alerts	Last 24-hour use	Min flow rate (last 24 hours)	Consumer name		Address		Device ID	Read status	Notify me
—	92 gal	0.05 gal/min	Michael F		2120 S Co Rd 115 - pad 16		7177758	●	—
—	113 gal	0.03 gal/min	Julia JZ		2120 S Co Rd 115 - pad 8		7178254	●	—
—	192 gal	0.03 gal/min	Alonzo+Lisa G		2120 S Co Rd 115 - pad 93		7178558	●	—
—	215 gal	0.02 gal/min	Jon A		2120 S Co Rd 115 - pad 43		7140585	●	—
—	113 gal	0.02 gal/min	Jeff P		2120 S Co Rd 115 - pad 14		7178559	●	—
—	46 gal	0 gal/min	Anna+Luis JJ		2120 S Co Rd 115 - pad 2		7177769	●	—
—	98 gal	0 gal/min	Jeff B		2120 S Co Rd 115 - pad 81		7177728	●	—
—	82 gal	0 gal/min	Casey L		2120 S Co Rd 115 - pad 28		7177873	●	—
—	50 gal	0 gal/min	Mary+Mike D		2120 S Co Rd 115 - pad 104		7177766	●	—

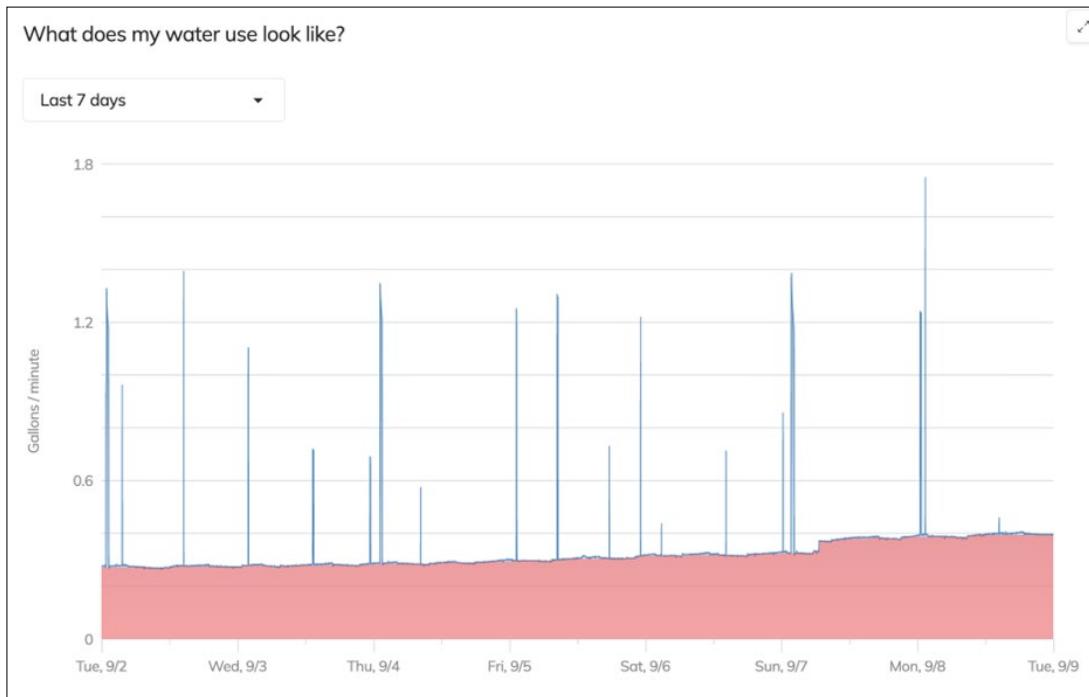
# MHP Residents: MyWaterScope®

Park managers can provide MyWaterScope login accounts to their submetered residents. This improves resident relations by giving them the opportunity to monitor and control their usage as the month progresses so that there are no surprises when the bill comes due.

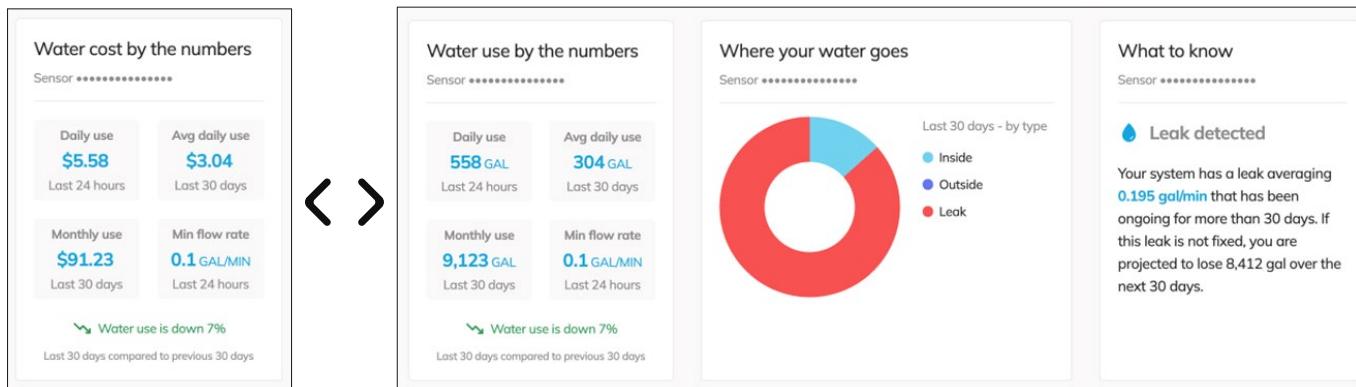
A resident's login provides views of their single sensor. For an individual customer, MyWaterScope provides:

- Overview of water consumption for a single meter.
- Cost estimates from current consumption; projected cost estimates for leak conditions.
- Trend indications, such as increased or decreased usage compared to the previous 30 day period.
- Leak recognition and alerts.

Detailed water consumption history, including leak indications, makes it easy for a water customer to see what's been going on, with data current to the previous midnight:



The water usage summary can show gallons or dollars, allowing consumers to see the estimated cost of their usage pattern — and any leaks. (Data has been anonymized here.)



“We really appreciate having access to MyWaterScope. It tells us how we’re using water, which lets us keep our bills down. We had a faulty toilet flapper last month that we didn’t know about — but MyWaterScope alerted us.”